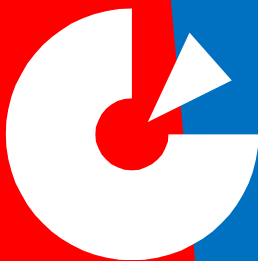# Clearly Quality

Q l a i r e systems

Qlaire Systems Inc.

Technology, Innovation, & Consulting Solutions

CAPABILITY STATEMENT

8070 Georgia Ave
Suite 302
Silver Spring, MD 20910

(240) 383-4662
contact@qlaire.com

Complex IT Needs? Your Solution is Qlaire!

Qlaire is a Technology Innovation and Consulting Services company that enables the Government and Prime Contractors to succeed!

We are versatile | Our wide portfolio of services for your success include

Program Management
- Project Management Organization (PMO) Support
- Systems Engineering Lifecycle Phases and Management
- Risk Management

Business Process Re-engineering
- Process Efficiencies
- Change Management
- Training

Process and Product Quality
- Quality Assurance (QA)
- Independent Verification and Validation (IV&V)
- Section 508 Compliance Testing
- Test Automation
- Program Performance

Continuous Process Improvement
- Continuous Improvement using *CMMI* and *ISO*
- ITIL Framework Implementation
- Agile Coaching and Lifecycle Implementation
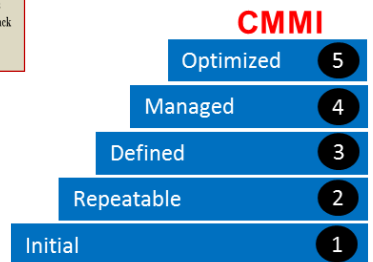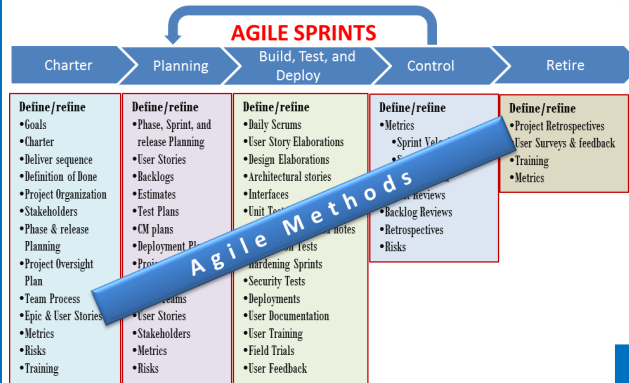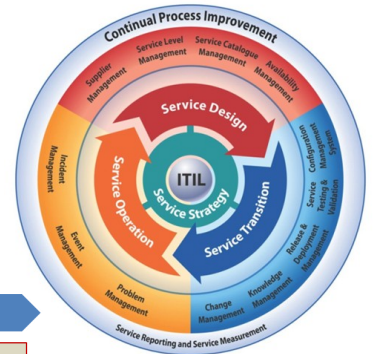
Information Assurance
- FISMA
- Certification and Accreditation

IT Talent Search and Staff Augmentation Solutions

Qlaire Technology Solutions | The result of sound processes and standards!

IT Solutions
- Configuration Management (CM)
- Requirements Management (RM)
- Operations and Maintenance (O&M)
- Enterprise Architecture (EA) services
- Operations and Maintenance

ITIL

AGILE SPRINTS

Charter	Planning	Build, Test, and Deploy	Control	Retire

Define/refine
- Goals
- Charter
- Deliver sequence
- Definition of Done
- Project Organization
- Stakeholders
- Phase & release Planning
- Project Oversight Plan
- Team Process
- Epic & User Stories
- Metrics
- Risks
- Training

Define/refine
- Phase, Sprint, and release Planning
- User Stories
- Backlogs
- Estimates
- Test Plans
- CM plans
- Deployment Pl...
- Proj...

- User Stories
- Stakeholders
- Metrics
- Risks

Define/refine
- Daily Scrums
- User Story Elaborations
- Design Elaborations
- Architectural stories
- Interfaces
- Unit Test...
- Reviews
- ...Tests
- ...ng notes
- Hardening Sprints
- Security Tests
- Deployments
- User Documentation
- User Training
- Field Trials
- User Feedback

Define/refine
- Metrics
- Sprint Vel...
- ...
- Reviews
- Backlog Reviews
- Retrospectives
- Risks

Define/refine
- Project Retrospectives
- User Surveys & feedback
- Training
- Metrics

Agile Methods

CMMI

Optimized	5
Managed	4
Defined	3
Repeatable	2
Initial	1

At the center of our approach is execution. Without proper execution, the best of strategies, methods, processes or technologies falter. Our consultants are experts in the industry standards and best practices such as Agile methods, CMMI, ITIL, and PMBOK.

Qlaire Clients Include:

Baltimore County | Convergence | Hughes Network Systems | IBM | InfoZen | ITT | Montgomery County | OST Global | Winbourne & Costas

NAICS Codes

541511 541512 541513
541519 541611 541618
541990 561311 561312
561320 561330
611420 611430

SBA 8(a) Certified

Woman Owned Small Business | Certified MBE

Information Technology Solutions and Services

We provide niche solutions that will improve your organization's productivity.

Quality solutions, on schedule and within budget is the key principle of our *Signature Delivery Model*.

The Bigger Picture

Waste and poor management have dogged organizations leading to poor productivity and loss of revenue. Projects overrun schedule, budgets, and fail to meet the intended purpose. Heavy investment in expensive tools, models, services and technology for improving productivity, show little or in some cases become the problem.

Our team of experienced consultants with the *"right sized"* approach, attack root causes, not just the symptoms to transform the way your organization will do its business.

The Qlaire Difference

Experience: Our management team has over 30 years of experience and has managed numerous projects delivering quality solutions to commercial and Government clients. Over the years, we have emerged as an authority and have become the consultants of choice for transforming organizations.

Expertise: Founded and managed by experts, Qlaire has the knowledge and breadth to implement lasting solutions. From process improvement to process automation to PMO support; from test management to automation to full lifecycle IV&V; and from assessing the usage and effectiveness of technology to implementation of turnkey IT solutions to lifecycle support services, Qlaire has done it all.

Methodologies: With experts certified in models, methodologies, methods, and standards such as CMMI, PMBOK, RUP, Agile, and ISO 9000, we design and implement solutions that integrate business and IT needs. With our help, our clients have seen a great improvement in their management ability, increased their throughput and productivity and increased profits.

Let Qlaire Transform Your Business

Our team of highly qualified consultants can help you overcome your organizational weaknesses and implement the best fit solutions to maximize your productivity and maximize your return on investment.

Contact us now to schedule a presentation on how to successfully manage your projects and investment; improve your productivity and innovation; and improve customer confidence and satisfaction using *Qlaire's Signature Model*.

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SBA
8(a) Certified

Qlaire's Government Experience

Program Performance, Quality Assurance and Operations Support – USCIS Transformation Program

- Managed *Program Performance*
- Managed *Program Quality* throughout all Lifecycle Phases (Iterative and Agile)
- Implemented *Continuous Process Improvement, Process Audits, Lessons Learned, Root Cause Analysis,* and *Risk Management*
- Managed *Systems Operations – User Provisioning*

Configuration Management and Help Desk Services – NRC ITISS project

- Implemented *Configuration Management* and *IT Asset Management* Services
- Provided *Help Desk* and *Desk Side Support Technician* services

Business and Leadership Consulting Services – CIO Organization

- Envisioned and implemented *organizational change* to improve efficiency
- Implemented industry standards such as *CobiT, ISO-9000, ITIL, CMMI,* and *RUP*
- Mentored executive and senior staff on *Program Management* and *Process Improvement* methods
- Established organizational policies, guidelines, white papers, procedures, best practices and training materials for use by FDIC organizations and projects

Continuous Process Improvement Consultant – JSES project

- Implemented CMMI L-3 compliant processes
- Mentored project teams by chairing the *SEPG* and managing *Process Action Teams* outcomes
- Implemented *Organizational Change*
- Developed and conducted process training